

If you are acting as a consumer, the following applies to you:

WITHDRAWAL INSTRUCTION

RIGHT OF WITHDRAWAL

You have the right to withdraw from this contract within 14 days without giving any reason. The withdrawal period will expire after 14 days from the day of the conclusion of the contract. To exercise the right of withdrawal, you must inform us (Attorney Zahra Oubensalh, Lister Meile 27, 30161 Hannover, telephone: 0511/ 59 10 95-40, e-mail: kanzlei@oubensalh.de) of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post or an e-mail). You may use the following model withdrawal form, but it is not obligatory.

You can also exercise your right of withdrawal online at www.oubensalh.de/widerruf. If you use this online function, we will send you, on a durable medium (e.g. by e-mail), an acknowledgement of receipt of your withdrawal without undue delay, including information on its content and the date and time of its receipt.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

EFFECTS OF WITHDRAWAL

If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

If you requested to begin the performance of services during the withdrawal period, you shall pay us an amount which is in proportion to what has been provided until you have communicated us your withdrawal from this contract, in comparison with the full coverage of the contract.

MODEL WITHDRAWAL FORM

(complete and return this form only if you wish to withdraw from the contract)

To: Attorney Zahra Oubensalh, Lister Meile 27, 30161 Hannover, e-mail: kanzlei@oubensalh.de

I/We (*) hereby give notice that I/We (*) withdraw from my/our (*) contract for the provision of the following service: _____

Commissioned on: _____

Name of consumer(s): _____

Address of consumer(s): _____

Date: _____

Signature of consumer(s) _____

(only if this form is notified on paper): _____

(*) Delete as appropriate.